

INSTRUCTIONS FOR ARRIVECAN (to enter Canada)

NOTE: There are basically 2 parts - one to setup your id and profile, including your travel document info and vaccination card. The second part is to plan a trip to Canada.

I went thru both steps and planned a fake trip to Canada in order to document all the steps. At the end, I could go into the app and click on the 'garbage can' symbol to delete my fake trip. You might want to try this for the practice. Just don't delete a real trip until after it has occurred, or it might not be visible to the border patrol.

ACCESS ARRIVECAN FROM A COMPUTER OR LAPTOP

Go to ArriveCAN (from a computer/laptop):

<https://www.canada.ca/en/border-services-agency/services/splash-arrivecan.html>

Click on **ENGLISH**

Go all the way to the bottom and click on **SIGN IN TO ARRIVECAN ONLINE**

Read thru the Privacy Statement then click on **NEXT** button on the bottom

From here, go to "First Time User" below and follow instructions from there on.

ACCESS ARRIVECAN FROM A SMART PHONE/I-PHONE (PREFERRED)

To Download the app:

Locate App Store ICON on your phone and tap on it. This is a free app. In the search bar type "ArriveCAN" and click on the one that doesn't have any other verbiage.

You should see a navy blue icon with a maple leaf surrounded by 2 hands

Select **GET**.

Double click on the right to **INSTALL**.

The app is downloaded.

To Use the app:

Look for the navy blue icon with the maple leaf and hand - tap on it.

Message comes up - ArriveCAN would like to send you notifications - recommend you select **ALLOW**.

First Time User:

Look for the line "Don't have an account? Create Account."

Tap on **CREATE ACCOUNT**.

Privacy Notice comes up - read thru to bottom, then select **OK**.

NOTE: After the first time, you can just enter your email and password to get in.

Now you're setting up your ID and Password - make sure you write this down!

Enter your **EMAIL** - this is your ID.

Enter it again on the next line to verify. Then **CONTINUE**.

Enter your **PASSWORD** - 8 characters, Upper case, Lower Case, Digit, and a special character such as an ! or & ... It will tell you if it's not acceptable.

Enter again on next line to verify

Tap on **CREATE ACCOUNT**.

To ensure it's really you, the app will send an email to you - get into your email—

OPEN THE EMAIL to get the code it sent you. You only need this code while setting up the account. Mine was a 6 digit number.

Back to the ArriveCAN app:

CONTINUE

ENTER THE CODE in the box provided in the ArriveCAN app & select **VERIFY**.

The next 3 screens are informational - you can go thru them quickly,

or if you choose, you can select **SKIP**.

Let's Add a Traveler:

Here you will need your travel document (Passport or Enhanced Drivers License) and your vaccination card.

NOTE: At this point you will need to be connected to WIFI if using a cell phone.

—> to continue

Privacy Notice - read thru, then select **NEXT**

Scan the Travel Document you will be using to enter Canada:

If you have an Enhanced Drivers License, I would recommend you use that.

Otherwise, you will have to carry your passport every time you go to Canada.

Select **PASSPORT or ENHANCED DRIVERS LICENSE** by tapping on the circle next to the appropriate one

—> to continue

Enter Travel document information (tap on each field to enter the data):

For Drivers License, you just enter as described below.

For Passports, you can take a picture of your Passport or

*select **ENTER MANUALLY** to key in*

Document type - **PASSPORT** or **ENHANCED DRIVERS LICENSE**

Document Number - **PASSPORT** number or **DRIVERS LICENSE** number

Surname - **LAST NAME**

Given Name - **FIRST NAME**

Date of Birth - 4 digit year, 2 digit month, 2 digit day

—> to continue

Will you provide proof you are fully vaccinated?

At bottom of screen, select **YES**

Which Covid Vaccine did you receive for first dose?

Tap on the box and a list will come up - **SELECT VACCINE** you received
Which Country? Tap on box and select **USA**
Date of first Vaccination - Tap on the **month/year** in upper left corner and
scroll thru the year and then month to get the correct month.

Tap on the month, then fill in the **day of the month**.

Select **DONE** in upper right corner when it looks good.

Did you receive a second dose? Select **YES** as appropriate.

Answer same questions as above for second dose.

—> to continue

Upload your Proof of Vaccination:

Scroll to bottom

Under Image1, click on **ADD FILE/PHOTO**

Tap on **CAMERA**

Select **ALLOW ACCESS**, then **OK**

Take the picture by clicking on the big round button, zooming in as needed

If it looks good, select **USE PHOTO**.

Turn the Vaccination card over.

Under Image2, click on **ADD FILE/PHOTO** and follow the same instructions

—> to continue

Please wait while traveller is saved.

Traveller registered.

Here you can add a second traveller (ie spouse) or continue

+ ... d traveller to add another OR **—> to continue**

Great you're all set.

Would you like to start your arriveCAN form now?

- Start your ArriveCan form

You are done setting up your profile/id. Now you are planning your trip.

ArriveCAN Form

Let's get started with your trip details - there are 3 sections:

1. Trip Details
2. Public Health Requirements
3. Advance CBSA Declaration (optional)

Trip Details: tap on **START —>**

Reason for travel: Scroll down and tap on circle next to

DISCRETIONARY/OPTIONAL TRAVEL

How are you entering Canada: tap on circle next to **ENTRY BY LAND**

Port of Entry: Scroll down and look for a box under Port of Entry - tap on box Start keying **NIAGARA** - and lists will pop up.

Select **NIAGARA FALLS RAINBOW BRIDGE** by tapping on it.

*Note: I'm told if you decide to use the Lewiston Queenston bridge because there is less wait time, it doesn't matter.
Both are inter-changeable.*

Date of Arrival: tap on date box

Select **day** - Can only be today or the next 3 days.

Select **time** (Grand River, it will be about 9:30 am).

Select **time** (Canadian Rockies, it will be about 4:45 am).

Scroll up/down to change hour, minutes, and AM/PM.

When time looks good, tap on **TIME BOX**.

When done, select **DONE** near the top of the screen.

Review what you've entered.

-> to continue

Contact information:

List your cell phone with area code. If you don't have a cell, use home phone or partner's cell

Tap on box to **ENTER THE PHONE NUMBER**.

Scroll down and select **ENGLISH** as your language.

-> to continue

Select Travelers for this trip:

Select yourself by **tapping on the square** to the left of your name.

Select or **ADD** another traveller if applicable (ie spouse).

-> to continue

Great - Now we have your trip details, let's complete the rest of the forms.

Public Health Requirement

tap on **START ->**

Requirements for Travel

Read thru the requirements including quarantine in the event you get Covid in Canada. Then tap **I UNDERSTAND** button on the bottom of the screen.

Your Travel History:

In the last 14 days, did you visit any countries besides US?

Select **NO**. (if appropriate).

Destination Type: (Can Rockies, select **HOTEL** - Grand River, select **OTHER**)

Full address where you will be staying: Start keying address and it will pop up.

Canadian Rockies Tour:

(Sheraton Vancouver), 1088 Burrard St, Vancouver, BC ,V6Z2R9

Grand River Tour:

(Grand River Cruises), 36 County Road 22, Caledonia, ONT N3W2G9

—> to continue

Last Step: Complete Covid19 Self Assessment

—> to continue

Any fever, cough, difficulty breathing - tap on **NO** as appropriate

Submit your Public Health Form:

Scroll down a read, then

Tap on box to the left of **I ACKNOWLEDGE**

Tap on **SUBMIT** button

Short wait while submitting

ArriveCAN E-Receipt:

This is what you've been waiting for!

After submitting, it will bring up your receipt with a QR Code. This is what you need to show at the border crossing along with your passport/enhanced drivers license and if they ask, your vaccination card.

The QR code will also be emailed to you, which you can print out to show at the border.

You can get out of that screen by selecting the “x” in the upper right corner.

Select **DONE**

Get out of the ArriveCAN app.

When crossing the border:

Open the ArriveCAN app

Click on **ARRIVECAN E-RECEIPT** and there is your QR code.

Or show them the printed e-receipt

For those using a computer or laptop, print the E-Receipt and take with you.

Would also **recommend taking a printed copy for APP users** to avoid phone issues.

Have your vaccination card and id with you when traveling to Canada!